

Newburyport Housing Authority

25 TEMPLE STREET
NEWBURYPORT, MASSACHUSETTS 01950-2713

TEL: 978-465-7216 FAX: 978 463-3080

e-mail: nha@nhahousing.com

Visit our website at: nhahousing.com

April 10, 2020

TO: ALL RESIDENTS

FR: Tracy M. Watson, Executive Director

RE: COVID19 Updates/Reminders

I hope this memo finds all of you well!! These are certainly difficult times for all of us but I want to again let residents know that while our offices remain **CLOSED TO THE PUBLIC** we are still here for you! We will respond to all calls and emails as quickly and efficiently as we can. We ask for your patience and understanding during these difficult times and promise to give you ours!

Just a few reminders...

RENT ADJUSTMENTS

If your income has changed please contact us immediately!

Rent adjustments are taking place and we can back date to the day your income changed!

WORK ORDERS

As a reminder general work orders are NOT being done at this time.

The Maintenance Staff is ONLY addressing EMERGENCIES at this time.

Their time and efforts are being spent sanitizing, exterior projects and EMERGENCIES. All regular work orders are being deferred. Again we ask for your patience and understanding during these very difficult times.

LIMIT VISITORS

As you may have seen we have posted notices regarding limiting visitors to the buildings.

These have been posted at the guidance of The Department of Housing and Community

Development and The Board of Health. **It is extremely important that residents**

- in particular in our multi-unit buildings - limit unnecessary guests.

This is difficult we realize but it is all about flattening the curve and limiting exposure to the virus to our most vulnerable population.

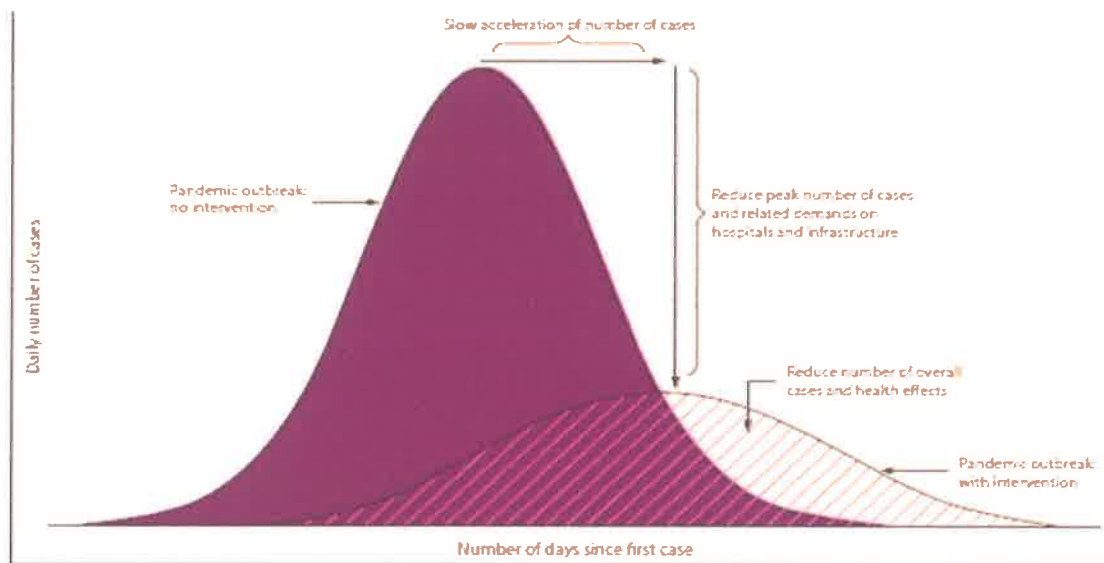


Equal Housing
Opportunity

We appreciate that many of you are no longer congregating in lobbies and common areas.

THANK YOU!

This too will help keep our residents as well as those who must enter our buildings safer!



We realize these are isolating times...but remember that we are all in this together!

WASH YOUR HANDS! 😊
DON'T TOUCH YOUR FACES! 😊
PRACTICE SOCIAL DISTANCING! 😊

Please see the attached listing for FREE GROCERIES in the Greater Newburyport Area. Days, times and locations provided!