



CITY OF NEWBURYPORT  
OFFICE OF THE MAYOR  
SEAN R. REARDON, MAYOR

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NEWBURYPORT, MA 01950  
978-465-4413 PHONE  
MAYOR@CITYOFNEWBURYPORT.COM

To: President and Members of the City Council  
From: Sean R. Reardon, Mayor  
Date: November 28, 2022  
Subject: Appointment

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I hereby appoint, subject to your approval, the following named individual as a member of the Community Preservation Act Committee. This term will expire on December 15, 2025.

Jamison Gagnon  
17 Daniel Lucy Way  
Newburyport, MA 01950

November 16, 2022

Mayor Sean Reardon  
City Hall  
60 Pleasant St.  
Newburyport, MA 01950

RE- Community Preservation Committee

Dear Mayor Reardon,

Please accept this letter as an expression of interest in serving on the Community Preservation Committee (CPC). I hope that after reviewing my resume you will find that both my volunteer and professional experiences make me an ideal candidate to collaborate with other CPC members in making recommendations to your office and the City Council regarding the allocation and expenditure of CPA funds.

Thank You very much for your service to the City of Newburyport and for your time and consideration of my appointment to this Committee.

Sincerely,

Jamie Gagnon  
17 Daniel Lucy Way  
Newburyport

**JAMISON GAGNON**  
978.270.1712  
[Jamie.Gagnon@gmail.com](mailto:Jamie.Gagnon@gmail.com)

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## PROFESSIONAL SUMMARY

Results oriented Sr. Executive with demonstrated success in both the public and private sectors. Diverse experience across state and federal verticals with proven track-record of leading teams on large, complex initiatives spanning multiple stakeholders and business units.

## SKILLS

- Team Building
- Strategic Communication
- Presentation Development & Delivery
- Executive Leadership
- Financial Management
- Strategic Partnerships
- Strategic Planning
- Legislative Advocacy
- Business Development

## PROFESSIONAL EXPERIENCE

### **Commonwealth of Massachusetts, Executive Office of Public Safety & Security (EOPSS)**

Commissioner- Department of Criminal Justice Information Services (DCJIS)

**Boston, MA**

Nov. 2019 – present

- Provide executive oversight of Department which is responsible for managing and administering the Commonwealth’s law enforcement information and criminal records systems, Firearms Records Bureau (FRB), post-conviction victim notification program, civil criminal record check systems and call center and Vehicle Automated Crash and Citation System.
  - 40 FTE’s and Contractors
  - \$6.5M Annual Operating Budget, \$~1M Capital IT Budget
  - \$~16M Annual Revenue
- Design and execute agency level strategic plan prioritizing organizational efficiencies, technology and team members.
  - Organization: Re-organized agency functional groups replacing operational silos and structural inefficiencies with a culture based on collaboration and communication. Prioritized cross training of staff enabling organizational flexibility and internal mobility.
  - Technology: Leverage Commonwealth’s annual IT capital program to create a roadmap to replace/upgrade core Applications to better serve the public and government partners and increase security posture. Emphasis placed on migrating applications to a SaaS/Cloud service models.
  - Team: In response to the Pandemic and changing office culture actively participated in Commonwealth’s “future of work” initiative by reducing office footprint by 3300sf and implementing “hybrid” work schedule with no reduction in productivity. Made diversity, equity and inclusion (DEI) a priority in both hiring and promotions.
- Accomplishments:
  - Awarded 2022 Manuel Carballo Governor’s Award for Excellence in Public Service for outstanding contribution to the 7D Transportation Mission Team- “Operation Children First.”
  - Maintained agency service levels to both government partners and citizens of the Commonwealth during COVID-19 Pandemic.
  - Filed new Criminal Offender Record Information (CORI) regulations (6/11/21) making them easier to understand and apply by permitting the use of video and other technologies for the remote identity of applicants.
  - Led multi-agency effort for Commonwealth to join FBI Compact Council via MOU.
  - Implemented primary search capability of FBI N-DEx database for state and local law enforcement.
  - Increased agency revenues by ~\$1M since FY ‘20.
- Leadership Roles:
  - Commonwealth’s CJIS Systems Officer (CSO), Elected 2nd Vice Chair to the FBI CJIS Advisory Policy Board-Northeastern Working Group, Member of FBI CJIS Data Sharing Services (DSS) Subcommittee.
  - Representative to the National Law Enforcement Telecommunications System (Nlets), member- Technical and Operations Committee.
  - FBI State Compact Council Officer & Signatory on Compact MOU.
  - Gov. Appointee to SEARCH- National Consortium for Justice Information and Statistics.
  - EOPSS- Executive Steering Committee for Standardization and Operationalization of Criminal Justice Data, Board Member, Executive- Level Traffic Records Committee (ETRCC).

Secretariat Chief Information Officer

Oct. 2020 – Aug. 2021

- As a result of outstanding management of DCJIS was appointed CIO by the Secretary to provide oversight of the EOPSS- IT Division.
- Led a staff of 20 FTE's who provide Systems Security, Program Management and Application support to the thirteen (13) public safety agencies including State Police and Department of Corrections.
- In consultation with Agency Heads, IT Staff and EOPSS leadership assembled \$32M FY 2022 – 2026 EOPSS IT Strategic plan focused on modernizing legacy IT systems and building a secure citizen centric IT environment.
- Represented EOPSS Secretary at IT Investment Advisory Board (IIAB) which approves major IT bond funded projects for all Commonwealth Executive Agencies.
- Executed Commonwealth's workplace modernization program throughout all EOPSS agencies with goal of one device per employee on same windows and software version.
- Led "data cross tracking" initiative with numerous stakeholders with statutory requirement to build a central repository of data from disparate agencies- Trial Court, Dept. of Corrections, 13 Sheriffs, Parole, Probation and other criminal justice agencies for the purpose of anonymizing, aggregating and making data available to the public.

**IDEMIA Identity & Security (formerly MorphoTrust USA LLC)**

Senior Director- Federal & State Government Affairs

Billerica, MA & Reston, VA

March 2016 – July 2019

- Led Federal and State government relations, policy advocacy campaigns and strategic communications for North American Business Units- State Drivers License Programs, Public Safety & Security, Fingerprint Enrollment Services, Digital ID, directly impacting ~\$100M in gross annual revenue.
  - Federal campaigns included protecting core programs and promoting innovative solutions throughout Congress and Agencies for TSA PreCheck and other trusted traveler programs, border security, cyber security/online identity verification. Securing federal grant funding for motor vehicle, public safety and tribal customers.
  - State campaigns included protecting core Driver's License and civil fingerprint enrollment programs and shaping new "digital" markets in electronic ID, electronic visit verification and mobile driver license programs.
- Participated in corporate strategic planning with emphasis on setting the course of action to drive government adoption of digital credentialing and online identity verification enabling value creation in both federal and state markets. Contributor- Issue Brief #2017-02 "Emerging Mobile Technologies and the REAL ID Act: Legal Challenges and Recommended Approaches." The George Washington University, Center for Cyber and Homeland Security.
- Managed \$1M+ annual budget and direct activities of government relations team strategically positioned throughout the States & Washington D.C.
- Led company efforts to secure tax incentives and training grants in states Illinois, Indiana, Iowa, Virginia to retain, train and grow employee base. Secured over \$~.1M in incentives.
- Managed Association memberships throughout business units to encourage development of best practices in IT Security Standards, Smart Cards, Identity Authentication, and Biometrics.

**MorphoTrust USA LLC (formerly Viisage Tech., L1 Identity Solutions)**

Director- State Government Affairs

Senior Manager- State Government Affairs

Manager- State Government Affairs & Business Development

Billerica, MA & Washington, D.C.

Nov. 2013-Feb. 2016

Oct. 2012- Oct. 2013

Jan. 2008 – Sept. 2012

- Directed state government relations programs and policy advocacy campaigns that protect and grew base businesses and created strategic business opportunities.
- Established relationships with various external stakeholders including State and Federal elected officials and government policy-makers, and represent the company with national political organizations such as the Republican Governors Association, Democratic Governors Association, National Governors Association, and National Conference of State Legislatures.
- Collaborated with Colleges and Universities including UCONN, Hobart & William Smith Colleges, Purdue University, Indiana Institute of Technology, DesMoines Area Community College on training and internship/coop programs for company.
- Led program to assist State Motor Vehicle Agencies throughout the US win grant funding to implement programs to secure their drivers license issuance process in support of REAL ID. Helped procure ~\$5M in Federal Homeland Security grant funds.
- Led the development and execution of the company's first secure web based end-to-end credentialing program- MA Chiefs of Police Association Standardized Police ID program. Quoted in Government Technology "Secure ID for Massachusetts Police Takes Off."

**Commonwealth of Massachusetts, Essex County Sheriff's Department**  
Assistant Superintendent of Administration/CIO

**Middleton, MA**  
Sept. 2003-January 2008

- In close collaboration with the Sheriff, directed and coordinated intergovernmental relations and federal legislative affairs, as well as all activities of the Information Technology and Communications Divisions.
- As CIO of agency had oversight of 8 employees; managed all procurement, staff training and allocation of technology and communications resources throughout 8 facilities and 40 outside agencies.

Director of Special Projects and Grants/Assistant Superintendent

July 1999-August 2003

- Served as Sheriff's liaison to the MA Legislature, Executive Department and other State agencies.
- Identified outside funding sources and worked closely with Executive Office of Public Safety on obtaining grant funding to augment the Departments operating budget.

Assistant Budget Director

February 1997-June 1999

- Worked with Chief Financial Officer and Command Staff on all matters of accounting, payroll and accounts payable.
- Provided the CFO and Command Staff with ad hoc analysis to track monthly spending and budget variances

## EDUCATION

Suffolk University, Frank Sawyer School of Management  
Master in Business Administration

Boston, MA

Hobart & William Smith Colleges  
Bachelor of Arts, Political Science

Geneva, NY

### Additional Coursework:

Harvard University: Kennedy School of Government- "Massachusetts Senior Executive Program."

Radcliffe Seminars: Harvard University, M.I.T. - "Mediation and Other Facilitative Roles in Dispute Resolution."

## PROFESSIONAL DEVELOPMENT

FBI- Criminal Justice Information Services Division, Advisory Policy Board and Regional Working Group Meetings

IDEMIA 1<sup>st</sup> Global Leadership Convention- Lisbon

MorphoTrust USA- Next Generation Leadership Development Program.

MorphoTrust USA, CEO Circle: For employees who demonstrate exceptional performance

MorphoTrust USA- Lean Sigma Training: Green Belt Certified.

Partners in Leadership- Culture Change Workshop "*Change the Culture, Change the Game.*"

Distinction Communication, Inc. - Effective Communication in Public Speaking.

DiSC Assessment Training

BJA Criminal Intelligence Systems Operating Policies- "28 CFR Part 23."

COPS Technical Assistance Conference- "IT: Planning, Purchasing, and Managing Your Tech. Initiative."

Government Technology Conference- "The Role of Executives in Project Management."

Government Technology Executive Leadership Forum- "Technology and Inter-Governmental Collaboration."

Office of the State Comptroller- "Administering Federal Grants."

CEO Resources Inc. - "*Executive Board Training.*"

## COMMUNITY

Board Member/Coach- Newburyport Boys Basketball Association

Coach- Newburyport Pioneer League

Event Chair- 2008 Newburyport Yankee Homecoming

Fmr. Member- Board of Trustees- John Ashford Link House, Newburyport, MA- Executive Committee Member- Treasurer

Fmr. Member Board of Trustees (Gov. Appointee): Essex Agricultural and Technical High School (now Essex North Shore Agricultural and Technical School).