

**Effective for Bills Dated: July 1, 2011  
New Sewer Rates**

<u>Minimum Charge</u>	<u>Billing Frequency</u>	<u>Usage over 1000 cf</u>
<i>Residential</i>		
Newburyport - \$70.00	Semi-annual	\$6.90 per hundred cubic feet
Newbury - \$90.00	Semi-annual	\$6.90 per hundred cubic feet

<u>Minimum Charge</u>	<u>Billing Frequency</u>	<u>Usage over 500 cf</u>
<i>Non-Residential</i>		
Newburyport - \$35.00	Quarterly	\$6.90 per hundred cubic feet
Newbury - \$45.00	Quarterly	\$6.90 per hundred cubic feet

**Water Rates – No change**

<b>Usage</b>	<b>Billing Frequency</b>	<b>Rate/100 cubic feet</b>
<i>Residential:</i>		
Tier 1: 0 to 6000 cubic feet	Semi-Annually	\$4.24
Tier 2: Greater than 6000 cubic feet	Semi-Annually	\$4.99

<i>Non-Residential:</i>		
Tier 1: 0 to 3000 cubic feet	Quarterly	\$4.24
Tier 2: Greater than 3000 cubic feet	Quarterly	\$4.99

<b>Customer Service Charge</b>	<b>Billing Frequency</b>	<b>Rate</b>	<b>Old Rate</b>
<i>Residential:</i>			
Customers with meters 1-inch or smaller	Semi-Annually	\$28.50	
Customers with meters greater than 1-inch	Semi-Annually	\$144.00	
<i>Non-Residential:</i>			
Customers with meters 1-inch or smaller	Quarterly	\$19.00	
Customers with meters greater than 1-inch	Quarterly	\$77.55	

**Notes:**

- **Usage Charge** accounts for the costs to pump, treat and distribute water.
- **Customer Service Charge** accounts for metering, billing and collection costs.
- One hundred cubic feet is equivalent to 750-gallons.
- Six thousand cubic feet or 45,000 gallons, is typical semi-annual usage for the average family.

Your water and sewer charges are based on the water usage metered at your property.

*We urge all our customers to check the reading on your meter once per year, compare the reading with your bill, and notify us if there is a discrepancy. This will ensure billing accuracy.*

# Newburyport Water Works

## Home Water Saving Tips

### IN THE BATHROOM

- Turn off the tap while brushing your teeth or shaving. Save 4-10 gallons a day.
- Never use your toilet as a wastebasket. Save 3-7 gallons per flush.
- Don't take marathon showers. Five minutes will get you clean. Save 3-7 gallons per shower.
- Close your tub drain before turning on the water. Save 3 gallons or more.
- Fill your bathtub only halfway. Save 5 gallons or more. Saves in hot water costs, too.

### IN THE KITCHEN AND LAUNDRY AREAS

- Fill your sink or basin when washing/ rinsing dishes. Saves 8-15 gallons per day. Saves in hot water costs, too
- Run your dishwasher only when full. Save up to 15 gallons per load. Saves in hot water costs, too
- Wash vegetables and fruit in a basin. Use a vegetable brush to remove dirt. Save 2-4 gallons per day.
- Run your garbage disposal only when necessary. Save 2-7 gallons per minute.
- Run the washing machine only when full and adjust the water level setting carefully. Washing machines use 22-25 gallons per load. Save the water for 1-2 loads every week. Saves in hot water costs, too.

### HOW TO FIND AND FIX LEAKS

#### Faucets and Showerheads

Dripping, trickling, or oozing faucets and showerheads can waste from 75 to several hundred gallons of water a week depending on the size of the drip. Worn out washers are the main cause of these leaks and a new one generally costs about 25 cents.

Faucets typically use 2 to 7 gallons per minute. Installing a low-flow faucet aerator can reduce the flow by as much as 25% or up to a gallon and a half per minute. Be sure to remove your aerator periodically to clean the particles that may have collected in the screen.

#### A Simple Test for Leaks

A leaky faucet is pretty obvious. But hidden leaks in the toilet, under the sink, or behind a washing machine can waste a gigantic amount of water. And they could be damaging your floors or ceilings too. Take a reading of your water meter. Wait an hour, making sure no one uses any water in your home. Check it again. If the reading has changed, you have got at least one leak and you need to investigate.

#### Toilets

That trickling sound you hear in the bathroom could be a leaky toilet wasting 50 gallons of water a day or more. But sometimes it leaks silently. Try this:

*Drop a couple of drops of food color into the toilet tank. Wait about 15 minutes. Inspect the toilet bowl for signs of colored water which could indicate a leak.*

If the dye has appeared in the bowl, your flapper or flush valve may need to be replaced. Parts are inexpensive and fairly easy to replace. If no dye has appeared in the 8 to 9 minutes time, you probably don't have a leak.

Dye tablets are available at the Newburyport Water Works Business Office in City Hall.